



Memphis Public Library & Information Center

**Your place to
CONNECT
LEARN
GROW**

Memphis Public Library: Your place to
Connect, Learn & Grow!

What are we?



- **Your library is your place to connect** with information, books and other media, people and programs to enrich your life.
- **Your public library is your gateway to the world of lifelong learning**, with materials geared to all ages, all reading levels and backgrounds.
- **Your library is your place to grow** through involvement with a wide variety of programs and services.

Who are we?

- **We are the PEOPLE** who work at the Memphis Public Library & Information Center.
- We are in the business of **satisfying the customer's need to know.**



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Our Customer Service Policy

- Our helpful expert staff provides information and service to *all* library customers.
- We treat all customers with courtesy and respect.
- We provide accurate answers to customers' questions.
- We make it possible for customers to use all library materials by being helpful and by making our procedures simple.

What kinds of services and
programs can you find at
your Memphis Public
Library?

Children's services



- Collection of books, audiovisuals, ebooks, etc.
- Story hours geared to different ages
- Puppet shows, music, crafts, movies
- Summer Reading Program EXPLORE MEMPHIS
- Special materials and workshops for parents, teachers and caregivers
- Kid-friendly computers and games
- Early Literacy Centers

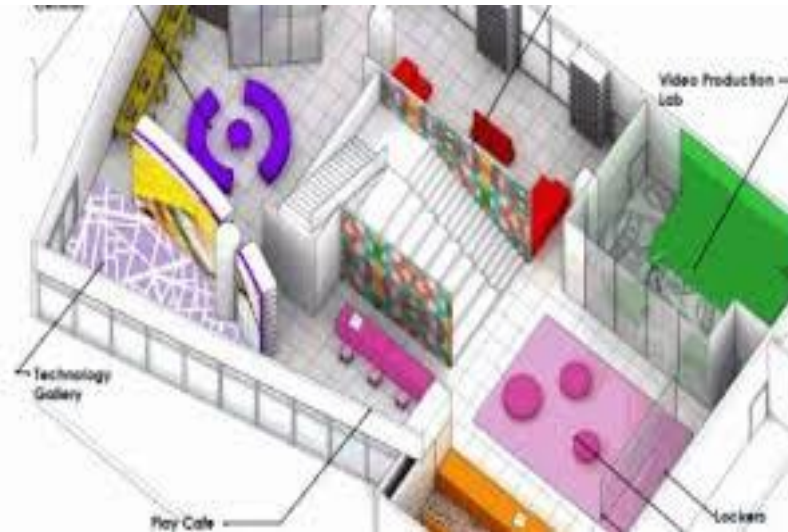
Teen Services



- Collection of books, Audiovisuals, comics, graphic novels, ebooks
- Movies, crafting, poetry writing, t-shirt design, ACT prep
- “Classics” and “Science Fair” sections for school assignments
- Summer Reading Program EXPLORE MEMPHIS
- Computers and research materials
- Teen Tech Camp
- And, coming soon...

Teen Learning Lab!

- New two-story, 8300+ square foot high-tech teen learning lab @ Central Library



Teen Learning Lab

- Will include...
 - Video production lab
 - Sound mixing station
 - Art studio
 - Performance space
 - Projection screen
 - “Dream store” for checking out technology
 - Brainstorming Zone
 - Homework Central
 - Gaming Zone
 - Maker Space



Adult Services



- Books on almost any topic, e-books, e-audio books and downloadable music
- Book Clubs
- Computers and laptops for check-out
- Computer classes and “gadget labs”
- iPads for Seniors program
- Research databases, blogs and other online resources
- Foreign language film series



- Job and Career services, JobLINC bus and online resources



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- LINC/2-1-1 social services database and call center



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MEMPHIS
PUBLIC
LIBRARY
& INFORMATION CENTER

- Free tax assistance and tax information



- Second Editions bookstore





- WYPL radio and TV stations



- Volunteer opportunities
- Study Rooms
- Meeting spaces

Special Collections at the Central Library include:

- Materials for parents, teachers and caregivers of young children
- ESL and Citizenship materials
- Community Resource Room - brochures from area social services
- Nonprofit and Small Business resource centers
- Award-winning Health Information Center
- Legal center and government documents
- Genealogy collection, Memphis Room regional history archive and DIG Memphis online archive

Special Programming

- Such as: *CREATED EQUAL: America's Civil Rights Struggle Film Series* – February 2015



- Bookstock book and author festival – Saturday, April 18, 2015



AND MUCH MORE...!!



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Where are we?

- We provide programs and services at 17 branch library locations, at the Central Library and on the JobLINC bus.
- We are probably at a location near you!



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Additional Services

- English not your first language? Call us anyway – we can get a telephone translator on the line with us at no charge to you!



- Hard-of-hearing? Contact us via TTY at 415-2701.
- Have other disabilities but want to use the computer? Ask about our Adaptive Computers.
- Need other information? Call LINC at 415-2700 or contact us online at www.memphislibrary.org.

Other government services available through your library

- TN Department of Safety – Driver's License/ID Renewal Kiosk
- Shelby County Trustee – Property Tax payment kiosk
- IRS tax information
- Repository for Government Documents
- Referrals to many government services through the 2-1-1 database and call center

How do I volunteer?

- We love our volunteers, and there are many interesting volunteer positions available!
- Call our Volunteer Coordinator at 415-2840.
- Also, please join our Friends of the Library!



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How do I donate?

- Just call us and we'll tell you the options for donating books for the library and for the Friends to sell online, through our bookstore and through our great book sales!



SUPPORT THE LIBRARY

- Your donations to The Foundation for the Library help fund many library services and programs!



How do I find out more?

- Call your closest library.
- Visit your local library.
- Visit us online at www.memphislibrary.org .
- Call LINC at 415-2700 and press option 4 for general library information.
- Call 2-1-1 for information about area social services.

